

ALL DATA BASED ON THE YEAR END DECEMBER 2022

- Currently the Riverland contributes \$240 million to the year end December 2022 South Australian expenditure of \$8.3 billion.
- The Riverland has achieved 97 per cent of their 2025 target of \$247 million and 76 per cent of their 2030 target of \$317 million.



ANNUAL VISITOR SUMMARY YEAR END DECEMBER 2022

Intrastate	Interstate	Total Domestic	International	Total
325,000	85,000	410,000	2,000	412,000
79%	21%	100%	0%	100%
9%	8%	9%	4%	9%
76%	22%	99%	1%	100%
926,000	175,000	1,101,000	53,000	1,154,000
84%	16%	95%	5%	100%
9%	3%	7%	6%	7%
63%	32%	95%	5%	100%
2.8	2 1	2.7	26.5	2.8
3.0	5.1	3.5	16.1	3.7
				\$239,000,000
\$143,000,000	\$41,000,000	\$183,000,000	\$1,000,000	\$184,000,000
				\$55,000,000
	Intrastate 325,000 79% 9% 76% 926,000 84% 9% 63% 2.8 3.0	325,000 85,000 79% 21% 9% 8% 76% 22% 926,000 175,000 84% 16% 9% 3% 63% 32% 2.8 2.1 3.0 5.1	Intrastate Interstate Total Domestic 325,000 85,000 410,000 79% 21% 100% 9% 8% 9% 76% 22% 99% 926,000 175,000 1,101,000 84% 16% 95% 9% 3% 7% 63% 32% 95% 2.8 2.1 2.7 3.0 5.1 3.5	Intrastate Interstate Total Domestic International 325,000 85,000 410,000 2,000 79% 21% 100% 0% 9% 8% 9% 4% 76% 22% 99% 1% 926,000 175,000 1,101,000 53,000 84% 16% 95% 5% 9% 3% 7% 6% 63% 32% 95% 5% 2.8 2.1 2.7 26.5 3.0 5.1 3.5 16.1

- The Riverland saw 410,000 domestic overnight visitors for the year end December 2022.
- 79 per cent of overnight visitors were from intrastate and 21 per cent from interstate.
- The 325,000 intrastate overnight visitors stayed 926,000 nights with an average length of stay of 2.8 nights.
- There were 85,000 interstate overnight visitors who stayed 175,000 nights with an average length of stay of 2.1 nights
- The region saw 2,000 international visitors with an average length of stay of 26.5 nights and spend of \$1 million.
- 453,000 day trips were taken to the Riverland for the year with spend of \$55 million.

ALOS = Average Length of Stay



AUSTRALIA Tourism Commissi	on.				
PURPOSE					
	Holiday	VFR	Business	Other	Total
Overnight Visits	262,000	76,000	66,000	12,000	412,000
6	64%	18%	16%	3%	100%
hare of Regional SA	11%	7%	7%	8%	9%
% Across all regions	53%	25%	19%	3%	100%
Nights	696,000	199,000	237,000	22,000	1,154,000
,	60%	17%	21%	2%	100%
hare of Regional SA	8%	6%	7%	3%	7%
% Across all regions	54%	21%	20%	4%	100%
Average Length of Stay	2.7	2.6	3.6	1.8	2.8
xpenditure					
Annual Expenditure	\$131,000,000	\$18,000,000	\$34,000,000	\$2,000,000	\$184,000,000
Expenditure 2019	\$114,000,000	\$18,000,000	\$20,000,000	\$9,000,000	\$162,000,000
Av spend per night	\$188	\$90	\$143	\$91	\$159
Av spend per night Reg SA	\$204	\$112	\$142	\$279	\$175

4%

• 81 per cent of overnight visitors to the Riverland are overnight leisure visitors (Holiday + VFR).

Share of Regional SA

- Overnight holiday visitors on average spend \$188 per night compared to VFR visitors who spend \$90 per night.
- Leisure overnight visitors spent \$149 million for the year, making up 81 per cent of all overnight expenditure.

3%

SEASONALITY OF DOMESTIC OVERNIGHT VISITORS TO RIVERLAND 13% 11% 8% 7% 8% 8% 7% 8% 6% 6% 6% Light and Light and Light Albert Angle Light An

 National Visitor Survey data shows us that in 2022 January, April and October are the strongest months for visitation in the Riverland.

2%

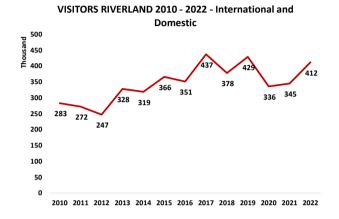
3%

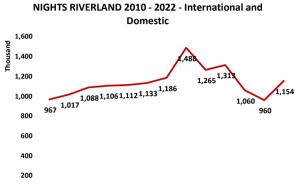
0%

- January and April are busy with the school holidays.
- October is strong with the long weekend and school holidays



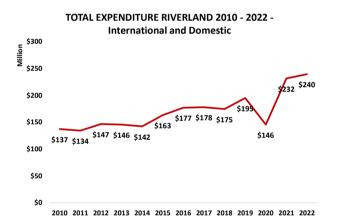
TOTAL OVERNIGHT VISITATION 2010 - 2022

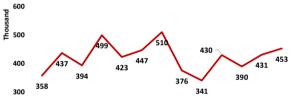




2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022

DAY TRIPS RIVERLAND 2010 - 2022 - Domestic





2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022

Note: Fluctuations can occur in visitation data due to small sample sizes. Prior regional profiles used data averaged over three years to smooth these fluctuations.

200

100

	Visits		Expenditure		
Regions	Dec-22	Change on Dec-19	Dec-22	Change on Dec-19	
Adelaide	3,084,000	-21%	4,400,000	-3%	
Adelaide Hills	155,000	-31%	225,000	9%	
Barossa	319,000	1%	326,000	45%	
Clare Valley	196,000	-4%	152,000	29%	
Eyre Peninsula	500,000	-14%	503,000	-8%	
Fleurieu Peninsula	783,000	-13%	665,000	19%	
Flinders Ranges and Outback	835,000	-10%	576,000	12%	
Kangaroo Island	171,000	-18%	187,000	-2%	
Limestone Coast	622,000	-20%	441,000	5%	
Murray River, Lakes and Coorong	381,000	-16%	201,000	-28%	
Riverland	412,000	-4%	240,000	23%	
Yorke Peninsula	602,000	1%	354,000	47%	
Regional SA	4,568,000	-12%	3,980,000	12%	
South Australia	7,291,000	-15%	8,340,000	3%	



RIVERLAND TOURISM LISTINGS

Category	# Listings
ATTRACTION	128
ACCOMM	92
EVENT	36
RESTAURANT	30
HIRE	22
TOUR	19
GENSERVICE	8
INFO	6
DESTINFO	3
JOURNEY	1
Grand Total	345

Note: some listings have multiple categories of accommodation Source: Australian Tourism Data Warehouse Categories above defined at - https://tourism.sa.gov.au/support/atdw The **Australian Tourism Data Warehouse (ATDW)** is Australia's national platform for digital tourism information. Eligible tourism businesses can create a listing for their accommodation, tour, food and drink establishment, event and more, free of charge. These listings appear on websites such as southaustralia.com

An <u>ATDW lead</u> is generated when a user performs one of the following actions when viewing an ATDW product page on southaustralia.com:

- Website click through (via visit website button or website URL)
- · Book now button click
- · Claim deal button click
- · Clicking on contact email address to start writing email
- Clicking on a phone number to start a phone call (mobile only)

RIVERLAND AUSTRALIAN TOURISM DATA WAREHOUSE LEADS

66,000YEAR END DECEMBER 2022

ACCOMMODATION LEADS 40,000 61%

<u>TOP 5</u>

- BIG4 RENMARK RIVERFRONT HOLIDAY PARK
- PIKE RIVER LUXURY VILLAS
- RIVERBEND CARAVAN PARK
- DISCOVERY PARKS LAKE BONNEY
- BIG4 LOXTON RIVERFRONT HOLIDAY PARK

FOOD & DRINK LEADS 3,000 5%

TOP 5

- 23 STREET DISTILLERY
- WILKADENE WOOLSHED BREWERY
- RIVERLAND WINE CENTRE
- SALENA ESTATE WINES
- OVERLAND CORNER HOTEL

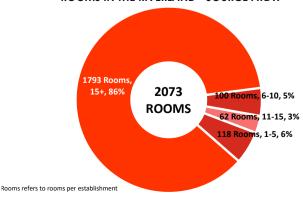
TOURS LEADS 3,000 5%

TOP 5

- RIVERGUM CRUISES
- RENMARK RIVER CRUISES
- LOVEDAY ADVENTURE PARK EXPERIENCES
- MURRAY RIVER TRAILS
- CANOE ADVENTURES KAYAK TOURS RIVERLAND

ROOMS IN REGIONS - AUSTRALIAN TOURISM DATA WAREHOUSE

ROOMS IN THE RIVERLAND - SOURCE ATDW

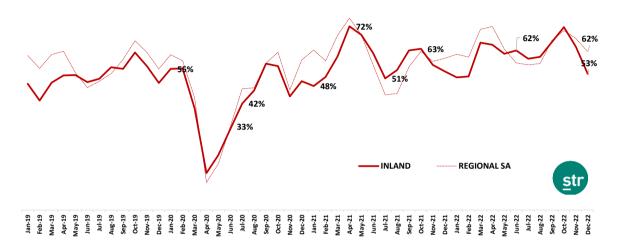


- Currently there are 92 establishments in the Riverland that accommodate guests.
- These 92 establishments account for 2,073 rooms across the region.
- 86 per cent of rooms fall into establishment with 15 or more rooms.
- 6 per cent of rooms fall into the 1-5 room establishments.

^{*} Other refers to leads for events, destination information, attractions, general services, hire and transport



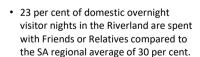
ACCOMMODATION OCCUPANCY INLAND



- The Inland regions include accommodation data for the Riverland, MRLC and the Flinders. Data is not provided for each specific region.
- In 2019 prior to COVID average occupancy for the Inland regions was 52%, this fell to 43% in 2020, rose to 59% in 2021 and grew again in 2022 to 61%.

VISITOR USE OF ACCOMMODATION

36 per cent stayed in a Caravan Park or Camping. This compares to the regional average of 19 per cent.



Caravan park or commercial camping 13% ground Friends or relatives property 30% 16% Hotel/resort/motel or motor Inn 11% Caravan or camping - non commercial 6% ■ RIVERLAND Own property 5% REGIONAL DATA Other commercial accommodation 7% **Other Private Accommodation**

ACCOMMODATION USED IN RIVERLAND FOR DOMESTIC VISITORS

TRANSPORT

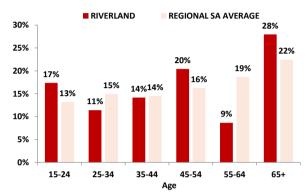


- The main method of transport used on trips to the Riverland was a self drive vehicle.
- 99% of visitors used this type of transport.
- 1% of people used another form of transport, this included helicopters, buses etc.



VISITOR PROFILE

AGE OF VISITORS TO RIVERLAND



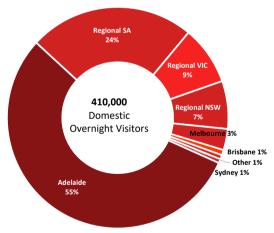
- Overnight domestically there is a peak in the 45-54 and the 65+ age group of 20 per cent and 28 per cent.
- Both age groups are above the regional average.

LENGTH OF VISIT TO RIVERLAND RIVERLAND REGIONAL SA AVERAGE 40% 37% 35% 30% 23% 25% 25% 22% 20% 16% 15% 12% 8% 7% 10% 5% 2% 0% 1 night 2 nights 3 nights 4 - 7 nights 15+ nights nights

- 37 per cent of domestic overnight visitors like to stay 2 nights.
- 23 per cent like to stay between 4 and 7 days, below the regional average of 25 per cent.

VISITOR ORIGIN

ORIGIN OF DOMESTIC OVERNIGHT VISITORS TO RIVERLAND

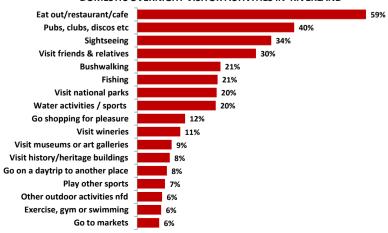


- Victoria at 12 per cent and New South Wales at 8 per cent are the Riverland's biggest interstate overnight domestic markets.
- Regional South Australia contributes 24 per cent of visitors to the Riverland.
- 55 per cent of visitors come from Adelaide.

VISITOR ACTIVITIES

- The most popular activity when coming to the Riverland is to eat out at a restaurant or cafe.
- Other popular activities include visiting a friend or relative, water activities/sports, visiting wineries, bushwalking, visiting national parks, fishing and seeing the sights.

DOMESTIC OVERNIGHT VISITOR ACTIVITIES IN RIVERLAND





REGIONAL TOURISM SATELLITE ACCOUNT INFORMATION

In 2020-21, the tourism industry contributed an estimated \$254 million to the Riverland regional economy and directly employed approximately 1,400 people.

Employment

• 1,400 jobs for people employed directly by the tourism industry, 500 indirect jobs and a total employment impact of 1,900 people.

Gross Value Added (GVA)

\$66 million and \$57 million in direct and indirect tourism GVA, and \$123 million in total tourism GVA.

Gross Regional Product (GRP)

• \$74 million and \$72 million in direct and indirect tourism GRP and \$145 million in total tourism GRP.

Tourism Consumption

2020-21

Tourism products - directly consumed

- · Takeaway and restaurant meals 19%
- Shopping (including gifts and souvenirs) 14%
- Travel agency and tour operator services 12%
- Fuel (petrol, diesel) 10%
- · Accommodation services 9%
- Food products 8%
- Long distance passenger transportation 7%
- Alcoholic beverages and other beverages 7%

Tourism Employment

2020-21

Tourism Industries - 1,400 directly employed

- · Cafes, restaurants and takeaway food services 26%
- Retail trade 21%
- · Accommodation 20%
- Travel agency and tour operator services 10%
- · Air, water and other transport 5%
- Clubs, pubs, taverns and bars 5%
- · All other industries 5%
- Road transport and transport equipment rental 4%

The regional tourism data is the latest available data at the time of publication. Data for the year end June 2022

REGIONAL PERCEPTIONS REPORTING

- The Riverland holds a special place in the minds of South Australian's who visited the region growing up.
- However, the region is largely unknown, beyond the association with the river, for interstaters and locals who haven't ventured into this part if SA before.
- The region's appeal rests in the ability to kick back and relax by the river, roam the region and sample local produce, or for the more adventurous at heart, get active on the water

To drive increased visitation and expenditure, we recommend the Riverland:

Increase the understanding of To attract those who have never been to this region before, more needs what the region has to offer to be done to increase awareness of what's on offer beyond the river The opportunity travel down the river on a house boat, sit by a camp fire after mooring, take in the native wildlife and explore the water via kayak Promote the nature based activities available are all strong drawcards - making sure this it top of mind is key. Visitors love the idea of being to sample local produce and visit the Develop or promote a tasting region's wineries, distilleries and breweries. Guiding them through the trail for the region best stop-off's is a great way to hold their interest for longer and increase their footprint throughout the region. Relaxation seekers Region appeals to... Nature lovers Families

pared by the South Australian Tourism Commission, December 2022
Sources Unless otherwise stated, all data in this report is from the International Visitor and National Visitor Surveys (IVS and NVS) conducted by Tourism Research Australia. These Sources are based on sample surveys and as with all sample surveys, are subject to sampling errors. Equation is required in interpreting some estimates, in particular, regional estimates can be affected by small sample sizes and can be subject to a high level of sampling errors. Regional data should accordingly be used with a high level of caution and treated as being for indicative purposes only. Data refers to visitors 15 years and over. Un less otherwise stated, all data refers to the year end December 2022.

Regional Perceptions Testing - June 2022 - 3-day, online bulletin board (OBB) Approx. 40 mins of content per person, per day.

Participants were recruited as follows: — 22 Intrastate participants (70% metro, 30% regional), — 20 interstate participants (Melbourne, Regional VIC and Sydney)

A mix of age (18-44 and 45-69) and gender was achieved across participants. Participants were willing travellers, non-rejectors of travelling to/within SA, and did not live in the region they were recruited to explore (for intrastate).