

# RIVERLAND

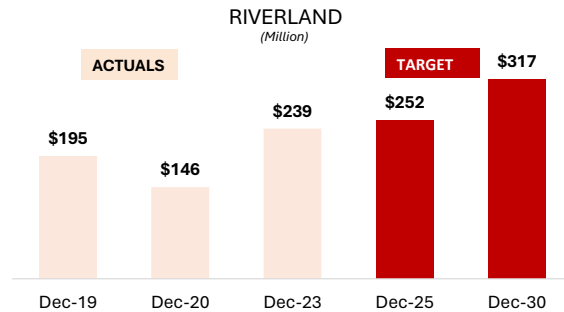
## REGIONAL PROFILE



### OVERVIEW

ALL DATA BASED ON THE YEAR END DECEMBER 2023

- Currently, the Riverland contributes \$239 million to the year end December 2023 South Australian expenditure of \$10.1 billion.
- The Riverland has achieved 95 per cent of their 2025 target of \$252 million and 75 per cent of their 2030 target of \$317 million.



### ANNUAL VISITOR SUMMARY YEAR END DECEMBER 2023

| ORIGIN  |              |               |                      |               |                      |
|---|--------------|---------------|----------------------|---------------|----------------------|
|   | Intrastate   | Interstate    | Total Domestic       | International | Total                |
| <b>Overnight Visits</b>   | 230,000      | 87,000        | <b>317,000</b>       | 5,000         | <b>322,000</b>       |
| % of visits   | 71%          | 27%           | <b>98%</b>           | 2%            | <b>100%</b>          |
| <b>Share of Regional SA</b>   | 5%           | 3%            | <b>4%</b>            | 1%            | <b>4%</b>            |
| <hr/>   |              |               |                      |               |                      |
| <b>% Across Regional SA</b>   | 60%          | 35%           | <b>94%</b>           | 6%            | <b>100%</b>          |
| <small>% Across Regional SA: percentage of visits across total regional SA that are intrastate, interstate or international</small> |              |               |                      |               |                      |
| <b>Nights</b>   | 562,000      | 337,000       | <b>899,000</b>       | 105,000       | <b>1,004,000</b>     |
| % of nights   | 56%          | 34%           | <b>90%</b>           | 10%           | <b>100%</b>          |
| <b>Share of Regional SA</b>   | 4%           | 3%            | <b>3%</b>            | 1%            | <b>3%</b>            |
| <hr/>   |              |               |                      |               |                      |
| <b>% Across Regional SA</b>   | 33%          | 31%           | <b>65%</b>           | 35%           | <b>100%</b>          |
| <small>% Across Regional SA: percentage of nights across total regional SA that are intrastate, interstate or international</small> |              |               |                      |               |                      |
| <b>Average Length of Stay</b>   | 2.4          | 3.9           | <b>2.8</b>           | 21.0          | <b>3.1</b>           |
| <b>ALOS Regional SA</b>   | 2.8          | 4.6           | <b>3.5</b>           | 32.0          | <b>5.1</b>           |
| <hr/>   |              |               |                      |               |                      |
| <b>Total Expenditure</b>  |              |               |                      |               | <b>\$238,000,000</b> |
| <b>Overnight Expenditure</b>  | \$82,000,000 | \$103,000,000 | <b>\$185,000,000</b> | \$5,000,000   | <b>\$190,000,000</b> |
| <b>Day Trip Expenditure</b>   |              |               |                      |               | <b>\$48,000,000</b>  |
| <hr/>   |              |               |                      |               |                      |
| <b>Domestic Day Trips</b>   |              |               |                      |               | <b>515,000</b>       |

- The Riverland saw 322,000 overnight visitors for the year end December 2023.
- 71 per cent of overnight visitors were from intrastate, 27 per cent from interstate and 2 per cent from overseas.
- The 230,000 intrastate overnight visitors stayed 562,000 nights with an average length of stay of 2.4 nights.
- There were 87,000 interstate overnight visitors who stayed 337,000 nights with an average length of stay of 3.9 nights
- The region saw 5,000 international visitors with an average length of stay of 21.0 nights and spend of \$5 million.
- 515,000 day trips were taken to and within the Riverland for the year with spend of \$48 million.

ALOS = Average Length of Stay

# RIVERLAND

## REGIONAL PROFILE



### PURPOSE

|                             | Holiday    | VFR        | Business   | Other     | Total          |
|-----------------------------|------------|------------|------------|-----------|----------------|
| <b>Overnight Visits</b>     | 188,000    | 100,000    | 29,000     | 5,000     | <b>322,000</b> |
| % of visits                 | 58%        | 31%        | 9%         | 2%        | <b>100%</b>    |
| <b>Share of Regional SA</b> | 6%         | 4%         | 2%         | 1%        | <b>4%</b>      |
| <b>% Across all regions</b> | <b>41%</b> | <b>33%</b> | <b>21%</b> | <b>6%</b> | <b>100%</b>    |

|                             |            |            |            |            |                  |
|-----------------------------|------------|------------|------------|------------|------------------|
| <b>Nights</b>               | 568,000    | 300,000    | 44,000     | 92,000     | <b>1,004,000</b> |
| % of nights                 | 57%        | 30%        | 4%         | 9%         | <b>100%</b>      |
| <b>Share of Regional SA</b> | 5%         | 2%         | 1%         | 2%         | <b>3%</b>        |
| <b>% Across all regions</b> | <b>31%</b> | <b>39%</b> | <b>15%</b> | <b>14%</b> | <b>100%</b>      |

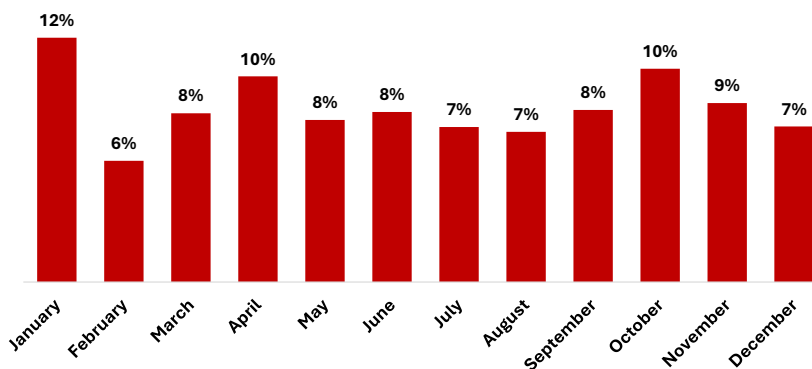
|                               |     |     |     |      |            |
|-------------------------------|-----|-----|-----|------|------------|
| <b>Average Length of Stay</b> | 3.0 | 3.0 | 1.5 | 18.4 | <b>3.1</b> |
|-------------------------------|-----|-----|-----|------|------------|

| Expenditure                      |               |              |              |             |                      |
|----------------------------------|---------------|--------------|--------------|-------------|----------------------|
| <b>Annual Expenditure</b>        | \$110,000,000 | \$38,000,000 | \$34,000,000 | \$9,000,000 | <b>\$190,000,000</b> |
| <b>Expenditure 2019</b>          | \$114,000,000 | \$18,000,000 | \$20,000,000 | \$9,000,000 | <b>\$162,000,000</b> |
| <b>Av spend per night</b>        | \$194         | \$127        | \$773        | \$98        | \$189                |
| <b>Av spend per night Reg SA</b> | \$224         | \$109        | \$155        | \$297       | \$181                |
| <b>Share of Regional SA</b>      | 3%            | 5%           | 1.3%         | 2%          | <b>3%</b>            |

- 89 per cent of overnight visitors to the Riverland are overnight leisure visitors (Holiday + VFR).
- Overnight holiday visitors on average spend \$194 per night compared to VFR visitors who spend \$127 per night.
- Leisure overnight visitors spent \$148 million for the year, making up 78 per cent of all overnight expenditure.
- There are 29,000 business visitors who stay 44,000 nights with spend of \$34million.

### SEASONALITY

#### SEASONALITY OF DOMESTIC OVERNIGHT VISITORS TO RIVERLAND



- National Visitor Survey data shows us that in 2023 January, April and October are the strongest months for visitation on the Riverland.
- January is the busiest month for the year with summer school holidays.
- April and October also strong with school holidays, Easter and the October long weekend.

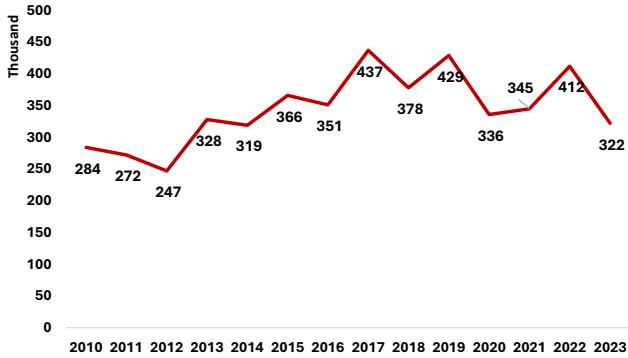
# RIVERLAND

## REGIONAL PROFILE

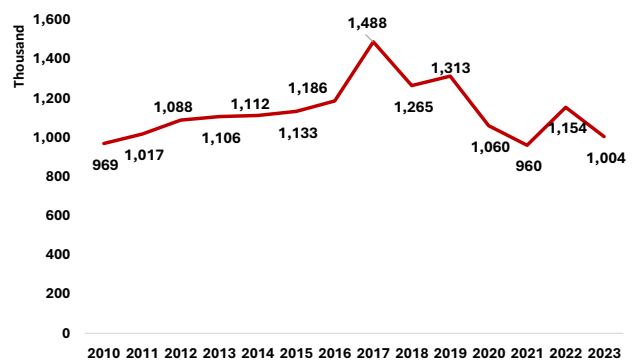


### TOTAL OVERNIGHT VISITATION 2010 - 2022

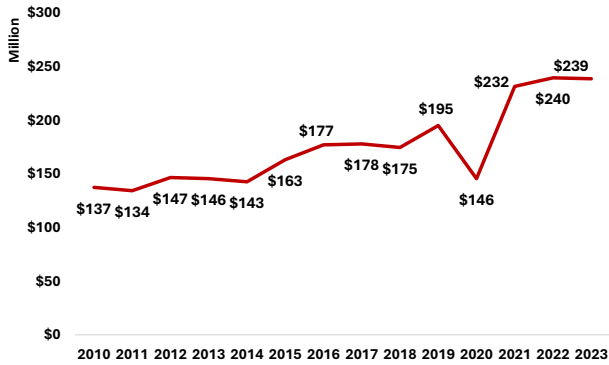
**VISITORS RIVERLAND 2010 - 2023 - International and Domestic**



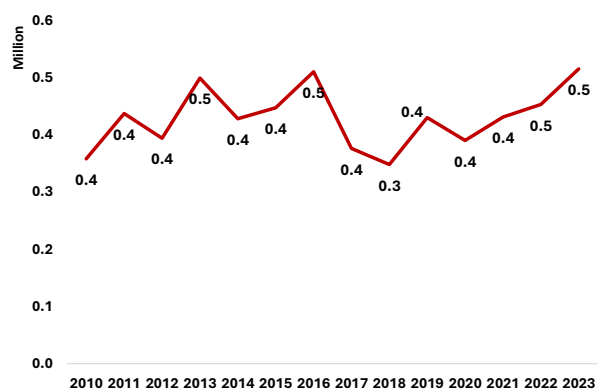
**NIGHTS RIVERLAND 2010 - 2023 - International and Domestic**



**TOTAL EXPENDITURE RIVERLAND 2010 - 2023 - International and Domestic**



**DAY TRIPS RIVERLAND 2010 - 2023 - Domestic**



Note: Fluctuations can occur in visitation data due to small sample sizes. Prior regional profiles used data averaged over three years to smooth these fluctuations.

| Regions                        | Visits           |                  | Expenditure             |                  |
|--------------------------------|------------------|------------------|-------------------------|------------------|
|                                | Dec-23           | Change on Dec-19 | Dec-23                  | Change on Dec-19 |
| Adelaide                       | 3,422,000        | -13%             | \$5,500,000,000         | 22%              |
| Adelaide Hills                 | 233,000          | 3%               | \$293,000,000           | 42%              |
| Barossa                        | 343,000          | 8%               | \$261,000,000           | 16%              |
| Clare Valley                   | 226,000          | 11%              | \$191,000,000           | 62%              |
| Eyre Peninsula                 | 537,000          | -8%              | \$591,000,000           | 7%               |
| Fleurieu Peninsula             | 868,000          | -4%              | \$837,000,000           | 50%              |
| Flinders Ranges and Outback    | 761,000          | -18%             | \$610,000,000           | 19%              |
| Kangaroo Island                | 205,000          | -1%              | \$280,000,000           | 47%              |
| Limestone Coast                | 763,000          | -2%              | \$520,000,000           | 24%              |
| Murray River, Lakes and Cooror | 363,000          | -20%             | \$373,000,000           | 33%              |
| Riverland                      | 322,000          | -25%             | \$239,000,000           | 22%              |
| Yorke Peninsula                | 530,000          | -11%             | \$384,000,000           | 60%              |
| Regional SA                    | 4,830,000        | -7%              | \$4,630,000,000         | 30%              |
| <b>South Australia</b>         | <b>7,835,000</b> | <b>-9%</b>       | <b>\$10,140,000,000</b> | <b>25%</b>       |



**RIVERLAND TOURISM LISTINGS**

| Category                | # Listings |
|-------------------------|------------|
| Attraction              | 125        |
| Accommodation           | 101        |
| Event                   | 33         |
| Food & Drink            | 31         |
| Hire                    | 24         |
| Tour                    | 20         |
| General Services        | 8          |
| Information Services    | 6          |
| Destination Information | 3          |
| Journey                 | 1          |
| <b>Grand Total</b>      | <b>352</b> |

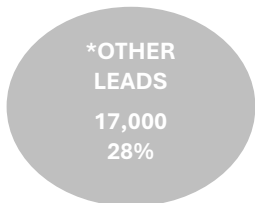
The **Australian Tourism Data Warehouse (ATDW)** is Australia's national platform for digital tourism information. Eligible tourism businesses can create a listing for their accommodation, tour, food and drink establishment, event and more, free of charge. These listings appear on websites such as [southaustralia.com](https://southaustralia.com)

An **ATDW lead** is generated when a user performs one of the following actions when viewing an ATDW product page on southaustralia.com:

- Website click through (via visit website button or website URL)
- Book now button click
- Claim deal button click
- Clicking on contact email address to start writing email
- Clicking on a phone number to start a phone call (mobile only)

Note: some listings have multiple categories of accommodation  
Source: Australian Tourism Data Warehouse  
Categories above defined at - <https://tourism.sa.gov.au/support/atdw>

**RIVERLAND  
AUSTRALIAN TOURISM DATA WAREHOUSE  
LEADS  
63,000  
YEAR END DECEMBER 2023**



**TOP 5**

- BIG4 RENMARK RIVERFRONT HOLIDAY PARK
- DISCOVERY PARKS LAKE BONNEY
- PIKE RIVER LUXURY VILLAS
- RIVERBEND CARAVAN PARK
- BERRI RIVERSIDE HOLIDAY PARK

**TOP 5**

- WOOLSHED BREWERY
- TWENTY THIRD STREET DISTILLERY
- OVERLAND CORNER HOTEL
- SALENA ESTATE WINES / CUCINA 837 AT SALENA
- RIVERLAND WINE CENTRE

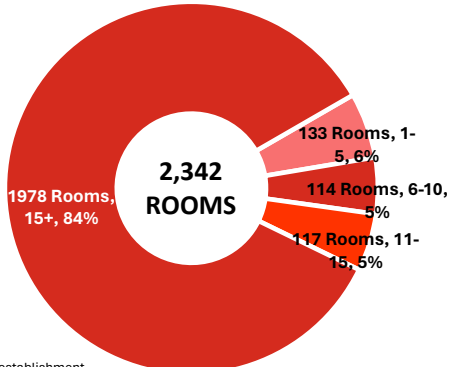
**TOP 5**

- RENMARK RIVER CRUISES
- LOVEDAY ADVENTURE PARK EXPERIENCES
- RIVERGUM CRUISES
- CANOE THE RIVERLAND KAYAK TOURS
- CANOE ADVENTURES KAYAK TOURS RIVERLAND

\* Other refers to leads for events, destination information, at

**ROOMS IN REGIONS - AUSTRALIAN TOURISM DATA WAREHOUSE**

ROOMS IN THE RIVERLAND  
SOURCE ATDW



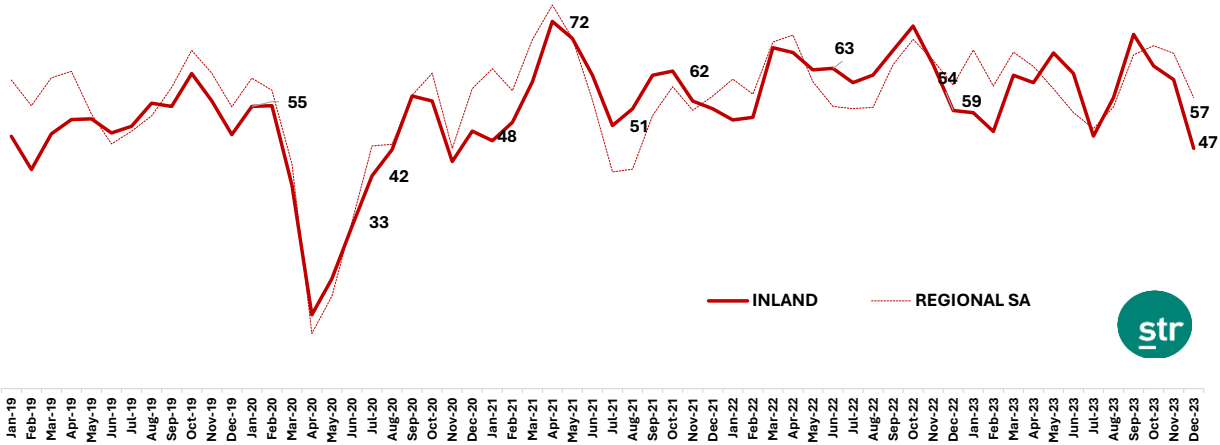
- Currently there are 109 establishments on the Riverland that accommodate guests.
- These 109 establishments account for 2,342 rooms across the region.
- 84 per cent of rooms fall into establishment with 15 or more rooms.
- 6 per cent of rooms fall into the 1-5 room establishments.

Rooms refers to rooms per establishment



**ACCOMMODATION STR**

**ACCOMMODATION OCCUPANCY INLAND**

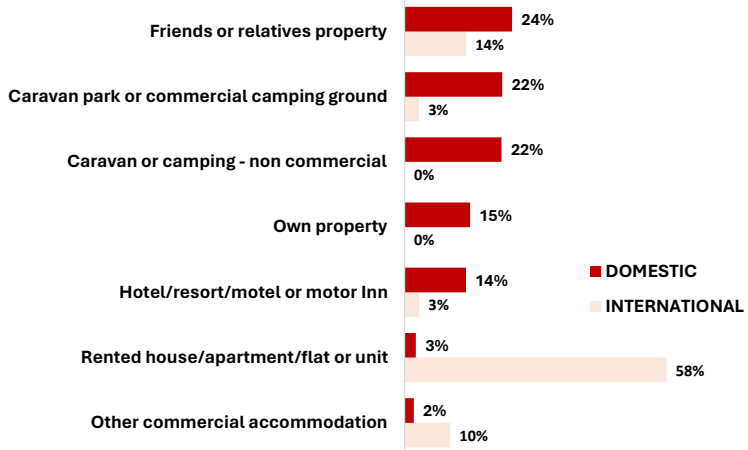


- The Inland regions include accommodation data for the Riverland, Murray River Lakes and Coorong and the Flinders. Data is not provided for each specific region.
- In 2019 prior to COVID average occupancy for the Inland regions was 52%, this fell to 43% in 2020, rose to 59% in 2021, 62% in 2022 and fell in 2023 to 58%.

**VISITOR USE OF ACCOMMODATION**

**ACCOMMODATION USED IN RIVERLAND FOR DOMESTIC AND INTERNATIONAL VISITORS**

- 24 per cent of domestic overnight visitor nights in the Riverland are spent with Friends or Relatives compared to the international average of 14 per cent.
- 14 per cent of domestic and 3 per cent of international visitors stayed in a Hotel/resort/motel or motor inn.
- 44 per cent of domestic visitors to the Riverland stay in a caravan park.
- 58 per cent of international visitors stay in a rented house/apartment/flat or unit.



**TRANSPORT**



- The main method of transport used on trips to the Riverland was self drive.
- 92 per cent travel to the region is through self drive.

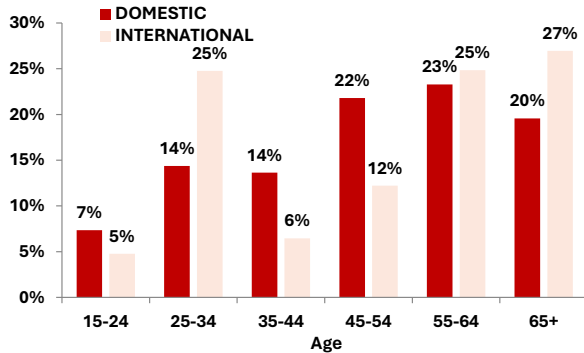


# RIVERLAND REGIONAL PROFILE



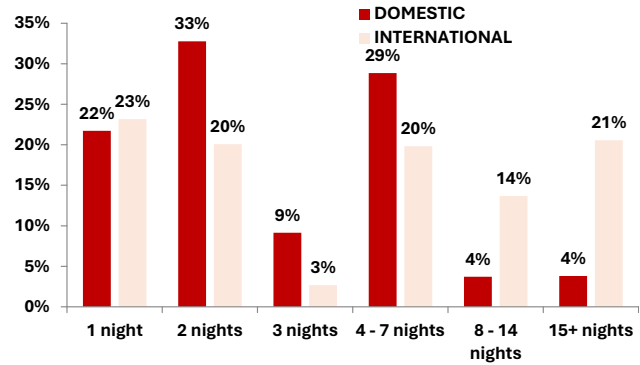
## VISITOR PROFILE

### AGE OF VISITORS TO RIVERLAND



- In the domestic market the 55+ is the strongest age group with 43 per cent of visitors.
- The International market is also strongest for the 55+ age group with 52 per cent of all visits.

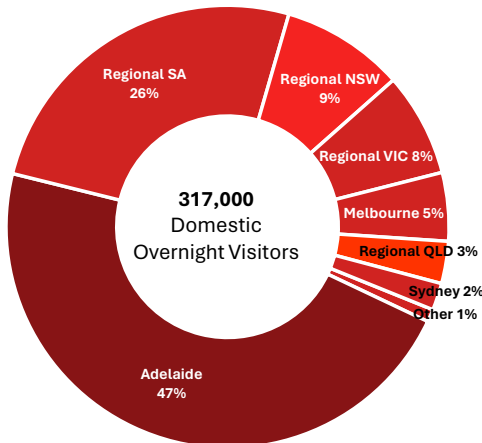
### LENGTH OF VISIT TO RIVERLAND



- 55 per cent of domestic overnight visitors like to stay 1 to 2 nights. Domestic market also strong in the 4-7 nights with 29%.
- 43 per cent of international visitors stay 1-2 nights.

## VISITOR ORIGIN

### ORIGIN OF DOMESTIC OVERNIGHT VISITORS TO RIVERLAND

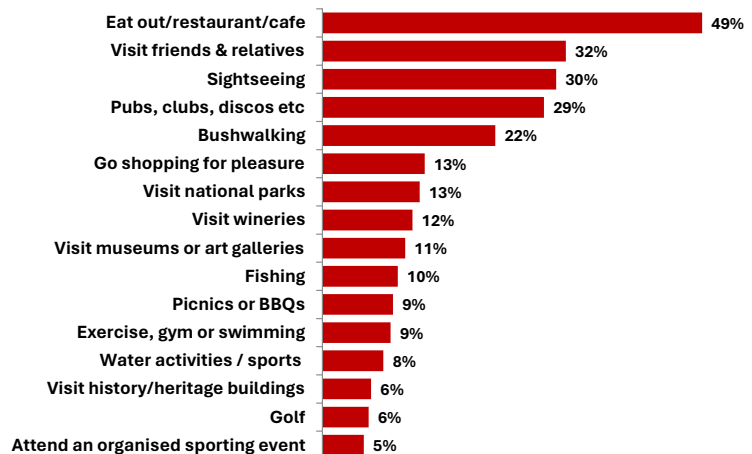


- Victoria at 13 per cent is the Riverland biggest interstate overnight domestic markets.
- Regional South Australia contributes 26 per cent of visitors to the Riverland.
- 47 per cent of visitors come from Adelaide.

## VISITOR ACTIVITIES

- The most popular activity when coming to the Riverland is to eat out at a restaurant or cafe.
- Other popular activities include visiting a friend or relative, water activities/sports, visiting wineries, bushwalking, visiting national parks, fishing and seeing the sights.

### DOMESTIC OVERNIGHT VISITOR ACTIVITIES IN RIVERLAND





## REGIONAL TOURISM SATELLITE ACCOUNT INFORMATION

In 2021-22, the tourism industry contributed an estimated \$240 million to the Riverland regional economy and directly employed 1,200 people.

### Employment

- 1,200 jobs for people employed directly by the tourism industry, 500 indirect jobs and a total employment impact of 1,700 people.

### Gross Value Added (GVA)

- \$52 million and \$58 million in direct and indirect tourism GVA, and \$110 million in total tourism GVA.

### Gross Regional Product (GRP)

- \$57 million and \$75 million in direct and indirect tourism GRP and \$132 million in total tourism GRP.

#### Tourism Consumption

| 2021-22                                     |     |
|---|-----|
| <i>Tourism products</i> - directly consumed |     |
| • Takeaway and restaurant meals             | 20% |
| • Shopping (including gifts and souvenirs)  | 15% |
| • Fuel (petrol, diesel)                     | 12% |
| • Long distance passenger transportation    | 11% |
| • Accommodation services                    | 11% |
| • Food products                             | 7%  |
| • Alcoholic beverages and other beverages   | 7%  |
| • Travel agency and tour operator services  | 6%  |

#### Tourism Employment

| 2021-22   |     |
|---|-----|
| <i>Tourism Industries</i> - 1,200 directly employed |     |
| • Cafes, restaurants and takeaway food services     | 35% |
| • Accommodation                                     | 25% |
| • Retail trade                                      | 17% |
| • Clubs, pubs, taverns and bars                     | 7%  |
| • Air, water and other transport                    | 6%  |
| • Travel agency and tour operator services          | 4%  |
| • Other sports and recreation services              | 2%  |
| • All other industries                              | 2%  |

The regional tourism data is the latest available data at the time of publication. Data for the year end June 2022

## REGIONAL PERCEPTIONS REPORTING

- The Riverland holds a special place in the minds of South Australian's who visited the region growing up.
- However, the region is largely unknown, beyond the association with the river, for interstate and locals who haven't ventured into this part of SA before.
- The region's appeal rests in the ability to kick back and relax by the river, roam the region and sample local produce, or for the more adventurous at heart, get active on the water

To drive increased visitation and expenditure, we recommend the Riverland:

|   |   |
|---|---|
| <b>Increase the understanding of what the region has to offer</b> | To attract those who have never been to this region before, more needs to be done to increase awareness of what's on offer beyond the river.  |
| <b>Promote the nature based activities available</b>              | The opportunity travel down the river on a house boat, sit by a camp fire after mooring, take in the native wildlife and explore the water via kayak are all strong drawcards – making sure this it top of mind is key.   |
| <b>Develop or promote a tasting trail for the region</b>          | Visitors love the idea of being to sample local produce and visit the region's wineries, distilleries and breweries. Guiding them through the best stop-offs is a great way to hold their interest for longer and increase their footprint throughout the region. |
| <b>Region appeals to...</b>                                       | <ul style="list-style-type: none"> <li>– Relaxation seekers</li> <li>– Nature lovers</li> <li>– Families</li> </ul>   |

Prepared by the South Australian Tourism Commission, December 2023

**Sources** Unless otherwise stated, all data in this report is from the International Visitor and National Visitor Surveys (IVS and NVS) conducted by Tourism Research Australia. These Sources are based on sample surveys and as with all sample surveys, are subject to sampling errors. Caution is required in interpreting some estimates, in particular, regional estimates can be affected by small sample sizes and can be subject to a high level of sampling error. Regional data should accordingly be used with a high level of caution and treated as being for indicative purposes only. Data refers to visitors 15 years and over. Unless otherwise stated, all data refers to the year end December 2023.

**Regional Perceptions Testing - June 2022** - 3-day, online bulletin board (OBB) Approx. 40 mins of content per person, per day.

Participants were recruited as follows: – 22 Intrastate participants (70% metro, 30% regional), – 20 interstate participants (Melbourne, Regional VIC and Sydney)

A mix of age (18-44 and 45-69) and gender was achieved across participants. Participants were willing travellers, non-rejectors of travelling to/within SA, and did not live in the region they were recruited to explore (for intrastate).

**Notes and Abbreviations** Totals may not add to 100% due to rounding. VFR: Visiting Friends and Relatives. np: Not Published due to small sample size. ALOS: Average Length of Stay