South Australian Tourism Commission

ATDWLISTING GUIDELINES Food & Drink



The Haus, Adelaide Hills

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FOOD & DRINK CATEGORIES

- Bars
- Breweries
- Cooking schools, lessons, workshops
- Produce
- Restaurants and cafes
- Wineries

All Food & Drink listings with be displayed on **southaustralia.com**.

USER DIRECTIONS

LOGGING IN

- 1. Login/Register at atdw-online.com.au
- 2. Click on Add New Listing from your listing dashboard.
- 3. Choose Food & Drink as your listing type
- 4. Once you have logged in, work your way through the step-by-step or choose fields to complete from the orange menu. This menu appears on the left-hand side of the page.
- 5. Use the guidance menu located on the right-hand side of each page to guide you through the required fields.
- 6. You will notice a "required" and "mandatory" in the top right hand corner in each section.

Mandatory is optional but we also recommend it to optimise your listing.

NAME AND DESCRIPTION

Email addresses, pricing information and contact details can be added into their own sections as you proceed with the listing.

On the right-hand side please use the guidelines to fill in your description.

Name & description	Required
What's the name of your property?	
100 characters max	
How would you describe your property?	
Write a summary in 50 to 200 words	
	/

FOOD & DRINK TYPE

Choose the Food δ Drink type(s) that most accurately describes your business. We recommend you select no more than two types.

Bars Bars are businesses that sell beverage products as their primary offering. Suitable bars will be in locations suited to other leisure tourism activities or precincts.	Breweries Breweries offer "brewery or distillery related experiences or products" as their primary business. Suitable businesses must have 'cellar doors' that are open to the public for tastings. Experiences must be suitable for visitors to the area, not just for locals.	Cooking Schools, Lessons, Workshops Cooking Schools, or leisure tourism based establishments that offer food- based lessons and/or workshops are suitable in this classification. Restaurants & Cafes which offer cooking schools, lessons or workshops can be included here. Other examples may include wine tasting workshops, barista courses etc.	Produce A Food or Produce related busines with a leisure tourism focus. The business can offer both "experienc and "produce", however produce must be available for visitors to purchase.
Restaurant and Cafe Restaurants or Cafes offer dining, food or beverages as their primary business. Please note, this does not include fast food franchises. Other akeaway venues would be relevant in very small regional destinations where no other options exist.	Wineries Suitable Wineries for this classification must have cellar doors that are open to the public for tastings. They offer "wine" related experiences or products to the leisure tourism market.		

LOCATION

Select **organisation address** to choose the address from your registration as your physical location. If that information is incorrect then select **define another address**. If the location doesn't look accurate, you can move the pin on the map to adjust it.

The database will put your organisation address into the fields as a default so you will need to change the address. Start typing in your address and a Google drop down box will appear which you can click on and it will auto populate the other boxes.

	Physical address	Require
	Organisation address	
	Level 3, 121-125	
	Waymouth Street	
	Adelaide	
	SA, 5000	
۲	Define another address	
Str	reet address	
	68 murray	
9	68 Murray Road, Preston VIC, Australia	
9	68 Murray Street Perth WA, Australia	
9	68 Murray Valley Highway, Killara VIC, Australia	
9	68 Murray Street, Tanunda SA, Australia	
9	68 Murray Street Sydney NSW, Australia	
		powered by Googl
	e.g. Surry Hills	×
Ch	heck the suburb/city/town matches the street address.	
Sta	port co	de
518		ue
	SA 🗸 e.g. 2	2000
	NORTHERN	
	Map Satellite TERRITORY	Coral Sea
		LAND
	Couth Australia Australia	X
	South Australia, Australia	
	WESTERN AUSTRALIA	Brisbane
	WESTERN AUSTRALIA	Brisbane

CONTACTS

- Only one of these three contact fields are required but the more options you can provide, the more helpful it is for visitors.
- Write your phone number without spaces or international area codes.

Phone Phone	Required
What number should your customers contact you on?	
Primary phone number	
Secondary phone number	
Email	Required
What email should customers contact you on?	
Email address	

PHOTOS

- Minimum photo dimensions are 2048 x 1536 pixels.
- All photos need to be saved in landscape format.
- > Every listing must have at least 1 photo added. The maximum number is 10 photos per listing.
- > Portrait sized photos, posters, brochures, logos or photos with written text are not accepted.
- Alternative Text (Alt text) is mandatory. Write a brief description of what's in the photo to benefit the visually impaired and help with search engine optimisation (SEO).
- Captions can add more detail to your photo.
- If necessary, add copyright details and credit the photographer.
- > Once uploaded, you can drag photos into your preferred order. The star will indicate your hero photo.



VIDEOS

- Videos must be uploaded by providing YouTube or Vimeo links.
- Upload a maximum of 10 different good quality videos.
- Once uploaded, you can drag your videos into your preferred order.
- The star will indicate your hero video.
- Keep videos 30 90 seconds in length.
- Do not upload videos containing advertisements.

Videos	Optional
Please provide a valid YouTube or Vimeo link, then click Upload	
Youtube or Vimeo URL	UPLOAD
PREVIOUS	

OPENING HOURS

Please specify your Food & Drink business opening hours.

Opening hours	✓ ⊗	
 Do not specify My establishment has specific opening hours My establishment has different opening hours during different periods My establishment is accessible at all times 		
Opening hours 1 On	\bigotimes	
Everyday 🗸		
Open at	Closes at	
09:00	19:00	
My establishment is closed this day Add another day		
Public Holidays and Closures	Optional	
 Do not specify Single day closure Multiple day closure 		
PREVIOUS	NEXT STEP	

If your business has different operating hours on different days, please click "add another day". Repeat this process for public holidays if necessary.

SERVICES AND PRICES

Please specify your main meal price range.

Do not specifyMy establishment doesn't ser	ve meals	
My establishment serves the following meals		
Breakfast	Dinner	
Late night	✓ Lunch	
Please specify your main meal pri	ce range	
Please specify your main meal pri	ce range	
Between \$20 and \$30	Over \$30	
Under \$20		
PREVIOUS	NEXT STEP	

CUISINE TYPES

Please specify the types of cuisine your establishment serves. Choose from the drop-down menu.

Cuisine	Option
What type(s) of cuisine does your establishment se	erve?
Most popular Cuisine	
Modern Australian	
Seafood	
Your selection	
Asian	
✓ Bistro/Cafe/Deli	
✓ Italian	
Browse A-Z listing	
PREVIOUS	NEXT STEP

MAIN MENU URL

Provide your customers with a URL to your main menu items.

Main menu URL	Optiona
Provide your main menu website address	
e.g. www.yourrestaurant.com/menu	

LICENSING

In this section specify if guests can bring their own wine or if you are licensed.

Can guests bring wine t	o your establishment?	
Do not specify	No license available	No, we are fully licensed
 Yes, guests can bring their own wine 	3	

INTERNET ACCESS

In this section please add any internet access you may have.

Internet access		Optional
What kind of internet access	s available for your customer	s?
Broadband Internet Access	Free With	Paid Wiff
PREVIOUS		SKIP TO NEXT STEP

FACILITIES

In this section, you can add any facilities available on the property for any of your guests you may have.

Facilities	Optional			
Please select any facilities that are available to your guests				
Alfresco/Outdoor Dining	Bar			
Carpark	Coach Parking			
Cooking School	Delivery available			
Entertainment	Live Music			
Non Smoking	Private Dining Area			
Public Telephone	Suitable for Functions			
Takeaway Available	Waterside Dining			
PREVIOUS	SKIP TO NEXT STEP			

ACCESSIBILITY

Please ensure that your selections accurately reflect the level of ability your attraction is equipped to support.

If you click the first option, there will be more options to provide further details on the accessibility you have. Please make sure you have the facilities you tick.

Accessibility	Required
Please select the accessibility of your accommodation	
Actively welcomes people with access needs.	
Does not cater for people with access needs.	
Disabled access available, contact operator for details.	

SOCIAL ACCOUNTS

Add any social media links for your company.

Social links	Optional
Where can customers find you on social media?	
🗹 🦸 Facebook	
www.facebook.com/exceptional.kangarooisland	
🗆 🎐 Twitter	
🗏 🐞 Apple Store	
•• Flickr	
🗏 🗇 Foursquare	
□ S+ Google+	
Google Play	
Instagram	
https://www.instagram.com/exceptionalkangarooisland/	
www.pinterest.com/craigonki/kangaroo-island-wildlife/	
www.tripadvisor.com.au/Attraction_Review-g261647-d1633159-Reviews-Except	

LISTING APPROVAL

Once you have finished your listing you must send for review. If you do not send for review your listing will not go live until you do. You have 30 days from when you create your listing to send for review otherwise it expires. If it is a listing you have updated you must send for review every time you do changes.

Once you have submitted your listing or updates, SATC will review your listing. This can take 1 - 3 business days. You will get an automated email when your listing has been approved. Please allow up to 24 hours for your listing to be published on southaustralia.com from the time you receive your approval email.

SEND FOR REVIEW

South Australian Tourism Commission

For further assistance with your ATDW online listing, please contact the South Australian Tourism Commission.

Phone (08) 7088 0114

Email onlineservices@sa.gov.au

